



Spring Newsletter & Information Update April 2020

OFFICE CLOSURE

Due to the COVID 19 crisis, we have closed the office to the public until further notice. We are working our regular business hours from Monday to Friday 8am to 4 pm, to answer calls, emails and take payments through the mail slot to the right of the door on the office building. We can also make arrangements for Garbage tag purchases and 2019 tax receipts. Please call the office with any questions or concerns. 613-394-3388 or email admin@kenronestates.com

COVID 19

The Board would like to remind residents to abide by the government placed protocols for social distancing . We understand that this is a trying time for all, however we have received many follow up calls from the bylaw and health unit officers regarding noncompliance within our community. Please respect the protocols so that we all can stay safe and healthy.

GARBAGE

As announced by the City of Quinte West you may put out 1 bag of garbage without a tag per week until April 30, 2020. Additional bags do require a tag.

RECYCLING

Just a reminder to all residents, that if you pack your blue box properly it will cut down on the litter throughout the community. Please place the lighter items on the bottom and the heavier items on the top.

GREEN BIN

Remember to use the green bin for your household compostable waste and use the locking mechanism on the lid to prevent animals from getting into them overnight.

COMMUNITY YARD SALE:

This year, our Annual Community Yard Sale has been cancelled by the Board due to the distancing rules under the COVID 19 protocols.

LARGE & BULKY GOODS/SPRING CLEAN UP:

For the safety of KMT's staff, the Board has cancelled this year's spring pick up. We still plan to have a fall bulk pick up. This pick up is designed for residents who have large items which cannot be disposed of through regular garbage pick up ie: an old chair etc.

COMPOST PICK UP:

Weekly compost pick up will resume **Monday, April 20th, 2020** and will continue every Monday until November. If a statutory holiday falls on a Monday, compost will be picked up the following day. Composting materials are grass, leaves, plant matter, and yard waste, but should NOT include dog waste! For this year we will accept your compostable items in either biodegradable paper bags or clear bags. Compost must be out to the curb by 8:00am. Brush or small tree limbs up to 2.5" in diameter must be cut in 4' lengths and tied in bundles. Loose brush piles will not be picked up. If you remove a tree, you must dispose of the tree/brush off site. It cannot be disposed of in the compound area. In an effort to reduce the use of plastics the board has decided that starting in 2021, we will only be accepting biodegradable paper bags, so please use up your clear bags this season prior to the introduction of the ban on plastic.

BE AWARE:

Just a friendly reminder to all our residents to ensure windows and doors are kept locked at all times. Also, do not allow anyone in your home that you do not know. Door to door soliciting is **NOT** allowed in Kenron Estates, however since we are not a gated community, we rely on residents to advise us when solicitors are in the park. Please report any solicitors to the office immediately at 613-394-3388 or after hours at 613-848-8034.

CANADIAN FLAGS:

Many residents in our community proudly display Canadian Flags, which we are very happy to see. Out of respect to our Armed Forces, Veterans and fellow Canadians, we would ask that all flags being flown be in good condition, without rips or tears. We are proud to live in such an amazing country!

KENRON RECREATION ASSOCIATION INFORMATION

All Programs are cancelled until further notice

DOG OWNERS:

Just a brief reminder to all pet owners of the by-law which was amended at the KRA Annual Meeting held October 27, 2016, which reads "All pets must be leashed when off the home site at all times and are only permitted on the roads and common areas so as not to interfere with the rights or enjoyment of other residents of their Mobile Home Sites. This means that the leash is not extended so that your dog can walk on neighbours lawns. Also, we have noticed a considerable increase in dog waste that has not been picked up. We have had to speak to several residents regarding this issue, so please ensure you clean up after your dog.

EXTERIOR ALTERATIONS TO YOUR HOME:

A reminder to all residents of the KRA's policy regarding exterior alterations - any changes to the outside of your home i.e.: decks, fencing, roofing, garden sheds etc. require completion and approval of an Alteration Request Form. You can pick up this form at the office or download from our website. This is required to ensure that the work requested meets the KRA by-laws as well as the building and zoning policies of the City of Quinte West. Non-compliant work which is performed without permission may be required to be removed at the homeowner's expense. Approvals may take up to seven days, from the date received at the office. Work cannot start until approval is received. Projects must be completed within 120 days of approval; otherwise homeowners must resubmit their request to the KRA Board. Utility locates (Bell, Hydro, Gas, etc.) must be received prior to the work being performed. This is a no cost service and failure to do so may result in costly repairs to service lines (if damaged) at the homeowner's expense. Also, please ensure that your contractor carries up to date Liability Insurance and WSIB coverage. If they do not and an accident should occur on your site, you or your insurer can be held responsible for damages.

POOL OWNERS/HOT TUB OWNERS:

If you own either a pool or hot tub, you must register at the office. Please supply information regarding the size and capacity of your pool or hot tub. All registrations must be received no later than May 31/20.

2020 HYDRANT FLUSHING SCHEDULE:

The City of Quinte West Annual hydrant flushing has been scheduled for June 15-19, 2020 from 7:30am to 4:00pm. Hydrant flushing ensures proper flows for firefighting as well as ensures a fresh water supply to our residences. Sediment in the mains can be stirred up briefly during this process causing dirty water. If this occurs, please run your tap until it clears. Also, doing laundry during hydrant flushing may cause stains. We recommend that laundry not be done during this period.

Information Changes

Please update the office whenever you change your phone number, as we need a way to contact you if there is an emergency. If you have changed your phone number don't forget to also update Quinte West PRISM911 613-392-2841 ext. 4545 or PRISM911@city.quintewest.on.ca Don't forget to let the office know of any other changes to your family including pets. If you change your banking information and are on pre-authorized payments for taxes or maintenance fees please let the office know as soon as possible to prevent NSF charges.

Heat Tape

With the warmer weather approaching, remember to unplug the heat tape from your home. This prevents unwanted hydro use during the summer should the thermostat on the heat tape fail to shut off during the warmer weather as intended.